



TELEPHONE and E-MAIL DIRECTORY

CHICAGO: 160 North LaSalle, 7th Floor, Chicago, Illinois 60601-3103

	<i>Name</i>	<i>Phone</i>	<i>Fax</i>	<i>E-mail</i>
Director	JOHN K. HOLTON	312-814-4179	312-814-2916	john.k.holton@illinois.gov
Deputy Director	KILLOUGH, MARY	312-814-4179	312-814-2916	mary.killough@illinois.gov
Administrative Assistant	RILEY, PORTIA	312-814-4179	312-814-2916	portia.riley@illinois.gov
Public Information Officer	PARKER, KIMBERLY	312-814-1577		kimberly.parker@illinois.gov

SPRINGFIELD: One Natural Resources Way, #100, Springfield, IL 62702-1271 CIRCUIT BREAKER: 101 West Jefferson, Level 1-206, Springfield, Illinois 62794-9015

Office of the Director				
	<i>Name</i>	<i>Phone</i>	<i>Fax</i>	<i>E-mail</i>
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Secretary	HALSTEAD, BARBARA	217-785-2870	217-785-4477	barb.halstead@illinois.gov
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Legislative Liaison	CHIARO, BRETT	217-785-3354	217-785-4477	brett.chiaro@illinois.gov
General Counsel	Vacant	217-785-3346	217-558-7092	
Human Resources Administrator, EEO/Ethics Officer...	HAN, SARA	217-785-3347	217-785-4477	sara.han@illinois.gov

Div. of Community Relations & Outreach				
	<i>Name</i>	<i>Phone</i>	<i>Fax</i>	<i>E-mail</i>
Manager	ZUURBIER, LISA	217-785-3371	217-785-4477	lisa.zuurbier@illinois.gov
Senior HelpLine Bureau Chief	DELHEIMER, ELIZABETH	217-524-6840	217-524-6968	elizabeth.delheimer@illinois.gov
Senior HelpLine (Toll-Free, Voice).....		1-800-252-8966	217-524-6968	aging.ilsenior@illinois.gov
Elder Abuse Hotline (24-Hour, Voice).....		1-866-800-1409		
(TTY for the above 2 phone numbers)		1-888-206-1327		

Div. of Finance & Administration				
	<i>Name</i>	<i>Phone</i>	<i>Fax</i>	<i>E-mail</i>
Chief Financial Officer/Manager	MINER, DENNIS	217-785-3381	217-524-7777	dennis.miner2@illinois.gov
Budget	HARRIS, SARAH	217-785-3398	217-524-7777	sarah.harris@illinois.gov
Business Services & Accounting	Vacant	217-785-3396	217-524-7777	
Information Technology	CLANCY, BERNARD	217-785-8681	217-785-3869	bernie.clancy@illinois.gov
Service Development & Procurement	MICHALS, KATHLEEN	217-785-4476	217-524-7629	kathleen.michals@illinois.gov

Div. of Planning, Research & Development				
	<i>Name</i>	<i>Phone</i>	<i>Fax</i>	<i>E-mail</i>
Manager	SANDRA ALEXANDER	217-785-3349	217-785-4477	sandra.alexander@illinois.gov
Medicaid Waiver	MORGAN, ROBIN	217-785-3358	217-785-4477	robin.morgan@illinois.gov
CCP Budget/Data Analysis	ARRINDELL, ELTON	217-785-7247	217-785-4477	elton.arrindell@illinois.gov

Div. of Home & Community Services				
	<i>Name</i>	<i>Phone</i>	<i>Fax</i>	<i>E-mail</i>
Manager	Vacant	217-785-3353	217-558-6989	
Community Operations	Vacant	217-785-3372	217-785-1564	
Elder Rights	MOORMAN, LOIS	217-785-9018	217-524-9644	lois.moorman@illinois.gov
State Long-Term Care Ombudsman	PETRONE, SALLY	217-785-3143	217-524-9644	sally.petrone@illinois.gov
Training & Development	MARTIN, JODY	217-785-3387	217-785-4477	jody.martin@illinois.gov

Div. of Circuit Breaker & Illinois Cares Rx (CBRx)				
	<i>Name</i>	<i>Phone</i>	<i>Fax</i>	<i>E-mail</i>
Manager	REIF, JENNIFER	217-785-5291	217-524-9213	jennifer.reif@illinois.gov
C.B. Control	SMITH, ALLEN	217-557-0357	217-524-9213	allen.smith@illinois.gov
Rx Enrollment & C.B. Adjustment	Vacant	217-524-0056	217-524-9213	
C.B.Rx Hotline	WASHINGTON, RACHEL	217-558-4832	217-524-9213	rachel.washington@illinois.gov