



Elder Abuse Provider Agencies

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Boone, Carroll, DeKalb, JoDaviess, Lee, Ogle, Stephenson, Whiteside and Winnebago Counties	
Area 2	3
DuPage, Grundy, Kane, Kankakee, Kendall, Lake, McHenry and Will Counties	
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Bureau, Henderson, Henry, Knox, LaSalle, McDonough, Mercer, Putnam, Rock Island and Warren Counties	
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Fulton, Marshall, Peoria, Stark, Tazewell and Woodford Counties	
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Champaign, Clark, Coles, Cumberland, DeWitt, Douglas, Edgar, Ford, Iroquois, Livingston, Macon, McLean, Moultrie, Piatt, Shelby and Vermilion Counties	
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Crawford, Edwards, Hamilton, Jasper, Lawrence, Richland, Wabash, Wayne and White Counties	
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Alexander, Franklin, Gallatin, Hardin, Jackson, Johnson, Massac, Perry, Pope, Pulaski, Saline, Union and Williamson Counties	
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City of Chicago	
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Area 01

Boone, Carroll, DeKalb, JoDaviess, Lee, Ogle, Stephenson, Whiteside and Winnebago Counties

Northwestern Illinois Area Agency on Aging

9:00 a.m. - 5:00 p.m.

2576 Charles Street, Rockford, Illinois 61108-1605

Phone: 815-226-4901, Fax: 815-226-8984, E-mail: niaaa@nwilaaa.org

County(ies) Served:

Boone, Winnebago

Designated Agencies:

Visiting Nurses Association of Rockford

Hours: 7:30 a.m. - 5:00 p.m.

4223 East State Street, Suite 100

Rockford, Illinois 61108-2047

Phone: 815-971-3502

Fax: 815-971-4339

E-mail: dhart@rhsnet.org

Carroll, Lee, Ogle, Whiteside

Lutheran Social Services of Illinois

Hours: 8:30 a.m. - 5:00 p.m.

1901 First Avenue

Sterling, Illinois 61081

Phone: 815-626-7333

Weekends and holidays: 1-888-448-0505 (pager)

Fax: 815-626-3630

E-mail: sarah.karras@lssi.org

DeKalb

Elder Care Services of DeKalb County, Inc

Hours: 8:00 a.m. - 4:00 p.m.

330 Grove Street

DeKalb, Illinois 60115-3704

Phone: 815-758-6550

Fax: 815-758-4239

E-mail: lcarney@ecsdekab.org

JoDaviess, Stephenson

Stephenson County Senior Center

Hours: 8:30 a.m. - 4:30 p.m.

121 North Harlem Ave., Suite 100

Freeport, Illinois 61032

Phone: 815-235-9777 or

1-800-424-6696 (within area only)

Fax: 815-235-9571

E-mail: kschleich@stephensonseniorcenter.org

Area 02

DuPage, Grundy, Kane, Kankakee, Kendall, Lake, McHenry and Will Counties

Northeastern Illinois Area Agency on Aging

Hours: 8:30 a.m. - 4:30 p.m.

P.O. Box 809, Kankakee, Illinois 60901-0809

Contact: Eric Weakly, Resource Manager

Phone: 815-939-0727, Fax: 815-939-0022, E-mail: info@ageguide.org

County(ies) Served:

DuPage

Designated Agencies:

DuPage County Department of Community Services

Hours: 8:00 a.m. - 4:30 p.m.

421 North County Farm Road

Wheaton, Illinois 60187-3989

Phone: 630-407-6500 or

630-407-6502 (TDD)

1-800-942-9412 (regional access only)

Fax: 630-407-6501

E-mail: seniorsvcs@dupageco.org

Northern Kane (Main Office)

Senior Services Associates, Inc.

Hours: 8:00 a.m. - 4:00 p.m.

101 South Grove Avenue

Elgin, Illinois 60120

Phone: 847-741-0404

After Hours: answering service will contact E.A. worker

Fax: 847-741-2163

E-mail: dmourning@SeniorServicesAssoc.org

Southern Kane

Senior Services Associates, Inc.

Hours: 8:00 a.m. - 4:00 p.m.

900 North Lake Street, Suite 205

Aurora, Illinois 60506-5017

Phone: 630-897- 4035

Fax: 630-897-6901 or 630-741-2163

After Hours: answering service will contact E.A. worker

E-mail: dmourning@SeniorServicesAssoc.org

Grundy, Kankakee

Catholic Charities, Diocese of Joliet

Hours: 8:30 a.m. - 4:30 p.m.

270 N. Schuyler

Kankakee, Illinois 60901-4010

Senior Program: 815-932-1921, or

Phone: 815-933-7791

Fax: 815-933-4601

E-mail: reigsti@cc-doj.org

County(ies) Served:

Designated Agencies:

Kendall

Senior Services Associates, Inc.

Hours: 8:00 a.m. - 4:00 p.m.

908 Gamefarm Road

Yorkville, Illinois 60560-1750

Phone: 630-553-5777

After Hours: answering service will contact E.A. worker

Fax: 630-553-6979

E-mail: dmourning@SeniorServicesAssoc.org

Lake

The Catholic Charities of the Archdiocese of Chicago

Hours: 8:30 a.m. - 4:30 p.m.

116 North Lincoln Avenue

Round Lake, Illinois 60073-2309

Phone: 847-546-5733

After Hours: 1-800-942-3930

Fax: 847-546-7114

E-mail: enorman@catholiccharities.net

McHenry

Senior Services Associates, Inc.

Hours: 8:00 a.m. - 4:00 p.m.

McHenry Township Recreation Center

3519 N. Richmond Road

McHenry, Illinois 60050-1447

Phone: 815-344-3555

After Hours: answering service will contact E.A. worker

Fax: 815-344-3593

E-mail: MBoncosky@SeniorServicesAssoc.org

Will

Senior Services Center of Will County, Inc.

Hours: 8:30 a.m. - 4:30 p.m.

251 North Center Street

Joliet, Illinois 60435-7144

Phone: 815-740-4225 or

1-800-892-1412

Fax: 815-729-3255

After Hours: call received via pager to on-call staff

E-mail: seniorservices@agingspecialists.org

Area 03

Bureau, Henderson, Henry, Knox, LaSalle, McDonough, Mercer, Putnam, Rock Island and Warren Counties

Western Illinois Area Agency on Aging

Hours: 8:30 a.m. - 5:00 p.m.

729 - 34th Avenue, Rock Island, Illinois 61201

Phone: 309-793-6800, 1-800-322-1051, Fax: 309-793-6807

E-mail: beskildsen@wiaaa.org

Counties Served:

Bureau, Henderson, Henry,
Knox, LaSalle, McDonough,
Mercer, Putnam, Rock Island,
Warren

Designated Agency:

Alternatives for the Older Adult, Inc.

Hours: 8:30 a.m. - 5:00 p.m.

1803 7th Street

Moline, Illinois 61265

Phone: 309-277-0167 or

1-800-798-0988

Fax: 309-277-0163

E-mail: afoa@4olderadults.org

Area 04

Fulton, Marshall, Peoria, Stark, Tazewell and Woodford Counties

Central Illinois Agency on Aging

Hours: 8:30 a.m. - 5:00 p.m.

700 Hamilton Boulevard, Peoria, Illinois 61603-3617

Phone: 309-674-2071, Fax: 309-674-3639, E-mail: rrazo@ciaoa.com

Counties Served:

Fulton, Marshall, Peoria, Stark
Tazewell, Woodford

Designated Agency:

Senior Services of the Center for Prevention of Abuse

Hours: 8:00 a.m. - 4:00 p.m.

P.O. Box 3855

Peoria, Illinois 61612

Phone: 309-637-3905, ext. 275

After Hours: 1-800-279-0400

Fax: 309-637-3907

E-mail: jderenzy@centerforpreventionofabuse.org

Area 05

Champaign, Clark, Coles, Cumberland, DeWitt, Douglas, Edgar, Ford, Iroquois, Livingston,
Macon, McLean, Moultrie, Piatt, Shelby and Vermilion Counties

East Central Illinois Area Agency on Aging

Hours: 8:00 a.m. - 4:00 p.m.

1003 Maple Hill Road, Bloomington, Illinois 61705-9325

Phone: 309-829-2065, Fax: 309-829-6021, E-mail: sreal@eciaaa.org

County(ies) Served:

Champaign, Piatt

Designated Agencies:

Senior Resource Center

Hours: 8:30 a.m. - 5:00 p.m.

405 S. State Street

Champaign, Illinois 61820

Phone: 217-352-5100

Fax: 217-352-1910

E-mail: sbautch@familyservicecc.org

Clark, Coles, Cumberland,
Douglas, Edgar, Moultrie,
Shelby

Cumberland Associates, Inc.

Hours: 8:30 a.m. - 4:30 p.m.

120 Courthouse Square, Box 385

Toledo, Illinois 62468

Phone: 1-800-626-7911

Fax: 217-849-3804

E-mail: cumberlandassociates@yahoo.com

DeWitt, Macon

Community Home Environmental Learning Project, Inc. (CHELP)

Hours: 7:30 a.m. - 4:30 p.m.

1429 N. Jasper Street

Decatur, Illinois 62526

Phone: 217-422-9888

Fax: 217-422-9650

After Hours: 24-hour answering service will page a caseworker

E-mail: ddrewchelp@sbcglobal.net

Ford, Iroquois

Elderly Care Services of Ford-Iroquois Counties

Hours: 8:00 a.m. - 4:30 p.m.

114 North Third Street

Watseka, Illinois 60970

Phone: (815) 432-2483

FAX#: 815/432-6283

E-mail: larmantout@fiphd.org

County(ies) Served:

Livingston, McLean

Designated Agencies:

PATH

Hours: 8:30 a.m. - 5:00 p.m.

201 East Grove

Bloomington, Illinois 61701

Phone: 309-828-1022

Fax: 309-827-7485

E-mail: atimm@pathcrisis.org

Vermilion

CRIS Senior Services

Hours: 8:00 a.m. - 4:00 p.m.

309 N. Franklin Street

Danville, Illinois 61832

Phone: 217-443-2999

Fax: 217-443-4288

E-mail: peace@agestrong.org

Area 06

Adams, Brown, Calhoun, Hancock, Pike and Schuyler Counties

West Central Illinois Area Agency on Aging

Hours: 8:00 a.m. - 5:00 p.m.

639 York Street, P.O. Box 428, Quincy, Illinois 62306-0428

Phone: 217-223-7904, E-mail: todds@wciagingnetwork.org

Counties Served:

Adams, Brown, Calhoun,
Hancock, Pike, Schuyler

Designated Agency:

West Central Illinois Case Coordination Unit

Hours: 8:00 a.m. - 5:00 p.m.

639 York Street

Quincy, Illinois 62301

Phone: 217-222-1189 or

1-800-252-9027

Fax: 217-222-1220

After Hours: 217-221-2468 (24-hour response, pager)

E-mail: bfleming@wciagingnetwork.org

Area 07

Cass, Christian, Greene, Jersey, Logan, Macoupin, Mason, Menard, Montgomery,
Morgan, Sangamon and Scott Counties

Area Agency on Aging for Lincolnland, Inc.

Hours: 8:30 a.m. - 5:00 p.m.
3100 Montvale Drive, Springfield, Illinois 62704-4278
Phone: 217-787-9234, Fax: 217-787-6290
E-mail: jhubbard@aginglinc.org

County(ies) Served:

Cass, Greene, Jersey,
Morgan, Scott

Designated Agencies:

Prairie Council on Aging

Hours: 8:30 a.m. - 5:00 p.m.
Municipal Building
200 West Douglas
Jacksonville, Illinois 62650-2094
Phone: 217-479-4600, ext. 247
Fax: 217-245-6909
Phone: 217-942-5563 for Greene and Jersey Counties
E-mail: pcoa@gcctv.com

Christian, Macoupin

Locust Street Resource Center

Hours: 8:30 a.m. - 5:00 p.m.
320 South Locust Street
Carlinville, Illinois 62626-1076
Phone: 217-854-4706 or
1-800-277-7078
Fax: 217-854-3778 or 217-854-9729
After Hours: 217-854-3166 (Macoupin County Mental Health Assoc.)
E-mail: bb@macmhc.org

Logan, Mason, Menard,
Sangamon

Senior Services of Central Illinois, Inc.

Hours: 8:00 a.m. - 5:00 p.m.
701 West Mason
Springfield, Illinois 62702
Phone: 217-528-4035
Fax: 217-528-4537
E-mail: CCU@ssoci.org

Montgomery

Montgomery County Health Department

Hours: 8:00 a.m. - 5:00 p.m.
11191 Illinois Route 185
Hillsboro, Illinois 62049-2664
Phone: 217-532-2001 or
1-800-721-7734
Fax: 217-532-2089
After Hours: 1-800-412-7865 (beeper)
E-mail: ccuprog@consolidated.net

Area 08

Bond, Clinton, Madison, Monroe, Randolph, St. Clair and Washington Counties

Area Agency on Aging of Southwestern Illinois

Hours: 8:00 a.m. - 4:00 p.m.

2365 Country Road, Belleville, Illinois 62221

Phone: 618-222-2561 or 1-800-326-3221, Fax: 618-222-2567

E-mail: ask@answersonaging.com

Counties Served:

Bond, Clinton, Madison,
Monroe, Randolph,
St. Clair, Washington

Designated Agency:

Southwestern Illinois Visiting Nurse Association

Hours: 7:00 a.m. - 4:00 p.m.

#7 Executive Woods

Swansea, Illinois 62226-2016

Phone: 618-236-5863 or

1-800-642-5429

Fax: 618-236-5859

E-mail: teva@sivna.com

Area 09

Clay, Effingham, Fayette, Jefferson and Marion Counties

Midland Area Agency on Aging

Hours: 8:00 a.m. - 4:00 p.m.

434 S. Poplar, P.O. Box 1420, Centralia, Illinois 62801-1420

Phone: 618-532-1853, Fax: 618-532-5259

E-mail: tracy@midlandaaa.org

Counties Served:

Clay, Effingham, Fayette,
Jefferson, Marion

Designated Agency:

Effingham City-County Committee on Aging

Hours: 8:00 a.m. - 4:00 p.m.

209 N. Merchant

P.O. Box 631

Effingham, Illinois 62401-0631

Phone: 217-347-5569 or

1-800-283-4070

Fax: 217-342-9798

E-mail: jbohnhoff@eccoa.info

Area 10

Crawford, Edwards, Hamilton, Jasper, Lawrence, Richland, Wabash, Wayne and White Counties

Southeastern Illinois Area Agency on Aging

Hours: 9:00 a.m. - 4:30 p.m.

516 Market Street, Mt. Carmel, Illinois 62863-1558

Phone: 618-262-2306 or 1-800-635-8544, Fax: 618-262-4967,

E-mail: seiaoa@verizon.net

Counties Served:

Crawford, Edwards, Hamilton,
Jasper, Lawrence, Richland,
Wabash, Wayne, White

Designated Agency:

SWAN (Stopping Woman Abuse Now)

Hours: Open 24-hours a day

1114 S. West Street

P.O. Box 176

Olney, Illinois 62450

Phone: 618-392-3556 or

1-888-715-6260

Fax: 618-392-5514

E-mail: swanexecdir@wabash.net

Area 11

Alexander, Franklin, Gallatin, Hardin, Jackson, Johnson, Massac, Perry, Pope,
Pulaski, Saline, Union and Williamson Counties

Egyptian Area Agency on Aging

Hours: 8:00 a.m. - 4:30 p.m.

200 E. Plaza Drive, Carterville, Illinois 62918-1982

Phone: 618-985-8311, Fax: 618-985-8315

E-mail: Egyptianaaa@midamer.net

Counties Served:

Alexander, Franklin, Gallatin,
Hardin, Jackson, Johnson,
Massac, Perry, Pope, Pulaski,
Saline, Union, Williamson

Designated Agency:

Shawnee Alliance for Seniors (Shawnee Health Service and Development Corp.)

Hours: 8:00 a.m. - 5:00 p.m.

6355 Brandhorst Drive

Carterville, Illinois 62918-9802

Phone: 618-985-8322 or

1-800-642-7773

Fax: 618-985-9096

After Hours: 1-800-642-7773 (Answering service will page supervisor.)

E-mail: dmitchell@shsdc.org

Area 12
City of Chicago

Senior Services Area Agency on Aging

Hours: 8:30 a.m. - 5:00 p.m.
1615 W. Chicago Avenue, 3rd floor, Chicago, Illinois 60622
Phone: 312 746-8541, Fax: (312) 744-0680
E-mail: margaret.holmes@cityofchicago.org

City of Chicago

Sub-Area(s) Served:

Designated Agencies:

Sub-Areas 1 (60645, 60626, 60659
60660, 60640);
2 (60625, 60631, 60630, 60646
60656);
3 (60666, 60634, 60641, 60707,
60639, 60635) and
4 (60613, 60614, 60618,
60647, 60657)

Catholic Charities Elder Protective Services

Hours: 8:30 a.m. - 5:00 p.m.
3125 N. Knox
Chicago, Illinois 60641-5200
Phone: (773)286-6041
After Hours: (773)507-7436 (cell phone, Priority I reports only)
Fax: 773-286-6141
E-mail: bmaclenn@CatholicCharities.net

Sub-Area 5 (60601, 60602,
60603, 60604, 60605, 60606
60607 60610, 60611, 60622)

Healthcare Consortium of Illinois

Hours: 8:00 a.m. - 5:00 p.m.
200 E. 75th Street
Chicago, Illinois 60619
Phone: 708-841-9515
Fax: 708-841-8036 or 773-846-3090
E-mail: egrays@hcionline.org

Sub-Area 6 (60637, 60616, 60615
60649, 60653)

Centers for New Horizons

Hours: 9:00 a.m. - 5:00 p.m.
4309A S. Martin Luther King Drive
Chicago, Illinois 60653
Phone: 773-451-1377
Fax: 773-924-3941 or 773-924-1470
After Hours: 773-896-7031 (pager)
E-mail: ermad@cnh.org

Sub-Areas 7 (60629, 60632, 60623
60609, 60638);
8 (60628, 60617, 60619, 60633,
60627, 60827) and
9 (60620, 60652, 60621, 60636
60655 60643)

Metropolitan Family Services

Hours: 8:30 a.m. - 5:00 p.m.
Elder Abuse Services
3843 W. 63rd Street
Chicago, Illinois 60629
Phone: 312-986-4332
Fax: 773-884-0003
E-mail: angeri@metrofamily.org

City of Chicago
Sub-Area(s) Served:

Sub-Area 10 (60608, 60612,
60624, 60644, 60651)

Designated Agencies:

Sinai Community Institute

Hours: 9:00 a.m. - 5:00 p.m.

2653 W. Ogden

Chicago, Illinois 60608

Phone: 773-522-8640

Fax: 773-257-2089

E-mail: broang@sinai.org

Area 13

Suburban Cook County

AgeOptions

Hours: 8:00 a.m. - 4:45 p.m.

1048 Lake Street, Oak Park, Illinois 60301-1054

Phone: 708-383-0258, 708-524-1653 (TDD) Fax: 708-524-0870

E-mail: Katie.Schmit@ageoptions.org

Cook County

Township(s) Served:

Barrington, Hanover,
Palatine, Wheeling

Berwyn-Cicero, Proviso
(except the villages of Brookfield
and LaGrange Park)

Bloom, Bremen, Calumet,
Rich, Thornton

Elk Grove, Schaumburg

Designated Agencies:

Catholic Charities (Northwest Senior Services)

Hours: Monday - Thursday 8:30 a.m. - 4:30 p.m.,

Friday 8:00 a.m. - 4:00 p.m.

1801 W. Central Road

Arlington Heights, Illinois 60005-2410

Phone: 847-253-5500

Fax: 847-253-9597

E-mail: spelka@catholiccharities.net

Solutions for Care

Hours: 8:30 a.m. - 4:30 p.m.

7222 W. Cermak Avenue

North Riverside, Illinois 60546

Phone: 708-447-2448

Fax: 708-447-2445

E-mail: eizaguirre@solutionsforcare.org

Catholic Charities (South Suburban Senior Services)

Hours: 8:30 a.m. - 4:30 p.m.

15300 S. Lexington Avenue

Harvey, Illinois 60426

Phone: 708-596-2222

Fax: 708-596-9567

E-mail: josun@catholiccharities.net

Kenneth Young Center

Hours: 9:00 a.m. - 5:00 p.m.

1001 Rohlwing Road

Elk Grove Village, Illinois 60007

Phone: 847-524-8800

Fax: 847-524-3823 or 847-524-8824

E-mail: pattyk@kennethyoung.org

**Cook County
Township(s) Served:**

Evanston, Niles

Designated Agencies:

**Metropolitan Family Services
Elder Abuse Services**

Hours: 8:30 a.m. - 5:00 p.m.
820 Davis Street, Suite 450
Evanston, Illinois 60201
Phone: 847-425-7400
Fax: 847-328-1295
E-mail: pault@metrofamily.org

Lemont, Orland,
Palos, Worth

PLOWS Council on Aging

Hours: 9:00 a.m. - 5:00 p.m.
7808 W. College Drive, Suite 5 East
Palos Heights, Illinois 60463
Phone: 708-361-0219
Fax: 708-361-9853
E-mail: v.myton@plows.org

Leyden, Lyons, Norwood Park
Riverside (plus Brookfield and
LaGrange Park Villages)

Aging Care Connections

Hours: 8:30 a.m. - 4:30 p.m.
111 West Harris Avenue
LaGrange, Illinois 60525-2386
Phone: 708-354-1323
Fax: 708-354-0282
E-mail: lstarman@agingcareconnections.org

Maine, New Trier, Northfield

North Shore Senior Center

Hours: 9:00 a.m. - 5:00 p.m.
161 Northfield Road
Northfield, Illinois 60093-3411
Phone: 847-784-6000
Fax: 847-784-6088
E-mail: info@nssc.org

Oak Park, River Forest

Oak Park Township

Hours: 8:30 a.m. - 5:00 p.m.
418 S. Oak Park Avenue
Oak Park, Illinois 60302-3803
Phone: 708-383-8060
Fax: 708-383-5168
E-mail: slewis@oakparktownship.org

Stickney

Stickney Township Office on Aging

Hours: 8:30 a.m. - 4:00 p.m.
7745 Leamington
Burbank, Illinois 60459
Phone: 708-636-8850
Fax: 708-636-9473
E-mail: jwileman@townshipofstickney.org

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